



STATE OF NEW JERSEY DEPARTMENT OF LABOR AND WORKFORCE DEVELOPMENT

Important notice, please read:

Effective Tuesday 1/9/2018, the Division of Unemployment Insurance upgraded the online sign in process for all Unemployment Insurance applications. This newly enhanced application has improved methods for retrieving your online ID if you forget it, and allows you to reset your password without having to speak with one of our agents.

All User Names and Passwords created prior to 1/9/2018 are no longer active.

As part of this new process, **all** users are required to create a new profile (User Name and Password) by completing a new registration application. After you complete this one-time registration process and sign in you will see a new "My Dashboard" page, where you can file a new claim or reopen an existing claim, find your Unemployment Claim Information and view your Career Connections information (job postings, recruitment events, etc.) all on one page.

To register, start by clicking on the "LOGIN" button from the Unemployment Insurance home page on the New Jersey Department of Labor and Workforce Development web site as indicated below.

Click "CLAIM BENEFITS" button if you have already filed a claim and only wish to certify for weekly benefits at this time. **Please note that if you have not created an account on or after January 9, 2018, you will eventually be required to do so for all services so we encourage you to create a new account. You can also access the "Claim Benefits" option from your personalized dashboard after you have created a new account.**

The screenshot shows the website's header with the state seal and navigation links for Unemployment Benefits, Temporary Disability, and Family Leave. A search bar is present. The main content area includes an 'IMPORTANT NOTICE' banner stating that user IDs created prior to 1/9/18 are no longer active and a 'CLICK HERE' link for more information. Below this is a 'SINGLE SIGN-ON ACCESS' banner with the text 'Easier access to all your accounts' and two buttons: 'CLAIM BENEFITS' and 'LOGIN'. A navigation menu at the bottom lists various services like 'File a Claim', 'Claim Benefits', 'Eligibility Factors', etc. A sidebar on the left contains a list of services such as 'LWD Home', 'Employer Accounts', 'Individuals with Disabilities', etc.

Click "LOGIN" button to login or create a new account and file a claim.

Select the “New here? Create account” option as indicated below and enter the email address you wish to use for your account. All users are required to have an email address as your email address will now serve as your User Name. All users are required to have their own unique email account; no two users may share the same email account.

After you enter your email address and click “SEND,” a link will be sent to the email address you provided to verify the account so please **make sure you have access to your email when you complete this registration**. Open your email and look for an email from ui-noreply@dol.nj.gov. Click on the link in the email to complete the registration process. The link in the email will expire after 60 minutes. If you do not complete the registration process within 60 minutes you will have to re-enter your email address and have a new link sent to your email address in order to complete registration.

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Sign in

User Name

Password

Remember my username

LOG IN

[Forgot Username?](#) | [Forgot Password?](#)

[New here? Create account](#)

Click to create a new account

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Email address

Enter your **Not a valid email address** to proceed.

sampleemail@gmail

SEND

[Return to Login Page](#)

Please be sure to enter your entire email address including the ending. If an email address is entered that does not end with .com, .net, .org, .gov, .edu, etc., an error message will be displayed indicating that the email address is not valid.

When selecting a password for your account it must be at least 8 characters long, include at least one number, at least one uppercase and lowercase letter and include at least **one of the following** special characters: ! @ # \$ % &

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Create account

First Name

Middle Initial

Last Name

Date of Birth Format: MM/DD/YYYY e.g. 12/01/2012

Confirm Date of Birth

Social Security Format: XXXXXXXXXX e.g. 123456789

Confirm SSN

Phone Format: XXXXXXXXXX e.g. 6095374548

Please enter your email address as your username

Password

Confirm password

SAVE

[Return to Login Page](#)

Passwords must be at least 8 characters long and include at least one number, one uppercase and lowercase letter and include at least **one of the following** special characters: ! @ # \$ % &

Do not enter spaces or dashes in the Last Name field. If you have a hyphenated last name, combine both names and enter as a single continuous name. Also do not include a suffix such as Jr. or Sr. in this field.

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Create account

test

Middle Initial

two

01/01/2001

Confirm Date of Birth

987123456

987123456

9999999999

test@test.com

.....

.....

SAVE

[Return to Login Page](#)

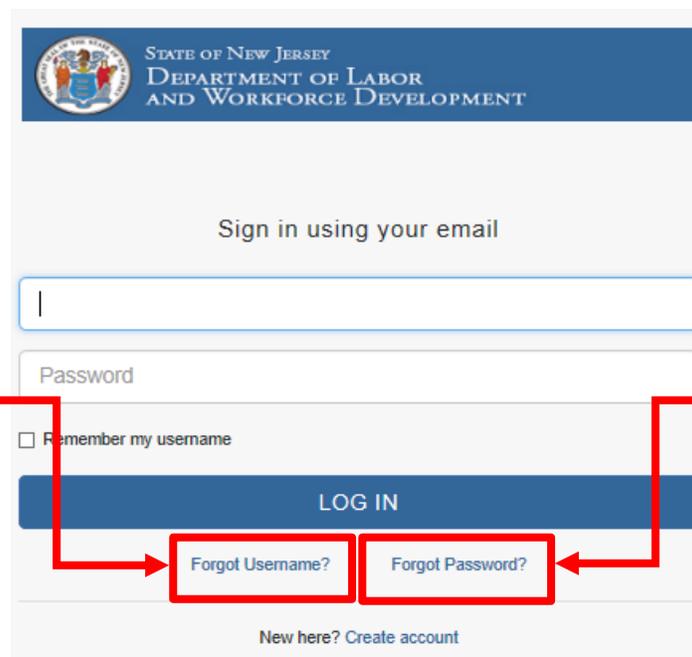
Enter your "Date of Birth" in MM/DD/YYYY format. ie 01/01/2018

If you click "SAVE" and nothing appears to happen, look for a light red outline around one of the entry fields. This indicates that an error has been identified in that field and you will not be allowed to proceed until the error has been corrected.

If you receive an error message like the one below this may indicate that an account already exists with the same SSN, or email address you entered while creating your account. This may indicate that you have already successfully established a user account. If you think this may be the case, please select the "Return to Login Page" option and try to Login or use the available "Forgot Username?" and/or "Forgot Password?" options to gain access to your account. If you do not remember the Email address you used to establish your account or your password, you contact us via email at the email address that will be provided on the error screen below.



Click if you forgot your username. Remember your username is your email address.



Click if you forgot your password.

After you have registered, you will be returned to the sign in page. Sign in with the “email address” and “Password” you just created.

The image shows the sign-in page for the State of New Jersey Department of Labor and Workforce Development. At the top left is the state seal. The header text reads "STATE OF NEW JERSEY DEPARTMENT OF LABOR AND WORKFORCE DEVELOPMENT". The main heading is "Sign in using your email". Below this are two input fields: one for the email address (containing a vertical bar) and one for the password. A checkbox labeled "Remember my username" is positioned below the password field. A large blue button labeled "LOG IN" is centered below the inputs. At the bottom, there are links for "Forgot Username?" and "Forgot Password?", and a link for "New here? Create account".

Welcome to your personalized dashboard! From here you can “File or Open an Existing Claim,” “Certify for Weekly Benefits” and access several other “Manage My Claim” options, including “Updating your Direct Deposit,” and accessing or “Printing your 1099G.”

Click on “File a New Claim OR Open an Existing Claim” to complete the claim filing process. Options to “Certify for Weekly Benefits” as well as other Claim Management options, including access to 1099G tax documents, can also be found here.

The image is a screenshot of a user's personalized dashboard. The title is "My Dashboard" with a background image of a city at night. Below the title, it says "Welcome Test Sample". The main content area is titled "MY UNEMPLOYMENT CLAIM" and contains several sections: a navigation bar with "File a New Claim OR Open an Existing Claim" and "Certify for Weekly Benefits"; a "My UI Claim Status" section with details like "Claimant ID#: 0000000000", "Date of Claim:", "Weekly Benefit Rate: \$0.00", "Remaining Balance: \$0.00", "Next Payable Week:", "Last Week Paid:", and "Last Paid Amount: \$0.00"; and a "Manage My Claim" section with links for "Update Direct Deposit", "Update Telephone-Address", "Print 1099-G", and "Learn More / Frequently Asked Questions". To the right, there is a "MY CAREER S" section with "Get Started" and "My Job Matc" (with a table of Job Ids: 17450678, 17448893, 17450687, 17450264, 17450943) and "Additional St" (with a ZIP Code field). At the bottom, there is a "My UI Appointments" section with "prev" and "next" buttons and a "list" button.

Click the link below to return to the NJLWD Unemployment Insurance home page and begin the registration process.

http://nj.gov/labor/ui/ui_index.html